

Excelsoins has been preparing since the summer to face the second wave of COVID, which is unfortunately beginning in Quebec.

In collaboration with the CISSS, we have worked hard to plan all the necessary protective measures to ensure the protection of our residents. These measures include among other things additional training for our staff and the acquisition of personal protective equipment. We follow government directives according to the regions where our residences are located and update our policies and procedures as these directives change over time. We will keep you regularly informed of developments.

While we must again restrict visits, visits by family caregivers are still permitted. As of October 1, in Montérégie and Montreal, caregiver visits are limited to 1 per day, while in Estrie, we are still at 2 since the alert level there is orange. Regular family visits are suspended.

We invite you to register via tousensemble@excelsoins.com to offer your services as volunteers to help us, for example, maintain the morale of our residents and thank our employees who work every day to ensure the well-being of our residents. Volunteers will not be admitted into the residences but can participate in support activities, in accordance with government directives.

Families and friends can continue to deliver packages to our residents. These packages must be left at the reception of the residence, clearly identified with the name of the resident. These packages cannot contain home prepared food, but restaurant food deliveries are still permitted. Families can no longer do laundry for their loved ones.

We call on our entire amazing community to face this new period which will certainly be full of challenges.

We are counting on everyone's collaboration to keep COVID out of our residences.

All together we will get there!

Christian Archambault
President